



Care and Maintenance Instructions

You may notice that your freshly installed window film has a dimpled, textured or "lumpy" appearance when looking at or through it. (This is especially true of sputtered metal films.) Sometimes, the film will have a milky or clouded look in spots. This is quite common and a normal part of the drying process. The lumpiness and/or cloudiness will slowly diminish with time and within two (2) to eight (8) weeks should vanish entirely, depending on the film product, temperature, and humidity. Your film will not be fully effective until its completely dried and may appear to not be blocking the heat as designed. Rest assured once fully cured it will block all referenced heat specs from passing through the film!

Recommended Cleaning Compounds and Procedures:

For best results, clean your windows with a soft, clean rubber squeegee or cotton cloth and common household-strength glass cleaners such as Windex or we recommend SprayWay Glass Cleaner. Follow label instructions for such products. Or.

Another excellent and inexpensive window cleaner may be mixed and used as follows:

1. In a pint or quart spray bottle, mix ½ part distilled or mineral free water, ½ part rubbing alcohol (isopropyl) and 3 drops of liquid dish detergent. Shake well.
2. Mist the window lightly and uniformly with your cleaner. Use a CLEAN, SOFT COTTON CLOTH (such as a cloth diaper or T-shirt) or SOFT PAPER TOWEL to gently stroke dry the window, turning the cloth/towel often. Pure rubbing alcohol on a cotton cloth will quickly dissolve the heaviest smudges and greasy fingerprints. If smudges remain, re-spray window and use a soft rubber squeegee to stroke-dry the window in horizontal passes, from top to bottom. Towel-dry the film borders.
3. Residual glue or adhesive from masking tape, Scotch tape or decals that have been applied (and removed from) the filmed window may be quickly and completely removed by very gently stroking the affected area with a soft cotton cloth dabbed with pure ACETONE (nail polish remover). Acetone in small amounts is harmless to polyester films but must be used with great care.

Warranty: If your residential or commercial window film is provided with a warranty, see that form for details, which may vary according to product type. Neither *Eastman Chemical* nor the installation dealer can be responsible for damage that is the result of improper cleaning, physical impact or abuse, nor for glass breakage subsequent to installation from any cause except as expressly provided for by *Eastman Chemical* or the installing Dealership.



Protecting Your Investment One Window At A Time